

Contents

Introduction 1

Part One: Understanding Cyber Harassment

- 1 Digital Hate 35
- 2 How the Internet's Virtues Fuel Its Vices 56
- 3 The Problem of Social Attitudes 73

Part Two: Moving Forward

- 4 Civil Rights Movements, Past and Present 95
- 5 What Law Can and Should Do Now 120
- 6 Updating the Law: The Harassers 142
- 7 Legal Reform for Site Operators and Employers 167
- 8 "Don't Break the Internet" and
Other Free Speech Challenges 190
- 9 Silicon Valley, Parents, and Schools 226

Conclusion 251

Notes 257

Acknowledgments 329

Index 331