

Contents

<i>Preface</i>	v
1. Family Legal Services and the State.....	1
I. Family Law, the Role of Solicitors and Legal Aid	1
II. Legal Aid and Family Matters	5
III. Mediation and the Abandonment of Legal Support.....	14
IV. Impact of the Legal Aid Changes of April 2013 on Services for Individuals Contemplating Separation.....	16
V. Consequences of Lack of Representation	20
VI. What Follows.....	23
2. The Marketisation of the Legal Profession.....	24
I. Deregulation and Freeing the Market.....	24
II. New Questions.....	27
III. The Changing Market for Divorce-Related Services	28
IV. What are Family Law Solicitors Offering to Prospective Clients?	34
V. Online Divorce Services: Extending the Boundaries of Lawyers' Services?	37
3. What Solicitors are Doing.....	44
I. The Study Methodology: Observing Solicitors	44
II. The Observational Data	48
III. Conclusion	68
4. The Organisation and Aims of Mediation in England and Wales	69
I. Organisation	69
II. Qualifications and Training.....	74
III. Codes of Practice.....	79
IV. Does Mediation only Deal with Disputes?.....	81
V. Information and Advice	83
VI. Children	87
VII. What Follows.....	91
5. The Practice of Family Mediators I: Non-Lawyers.....	92
I. Group 1: Non-Lawyer Mediators Working in Non-Legal Settings	93

viii *Contents*

II.	Group 2: Non-Lawyer Mediators Working in Legal Settings	101
III.	General Observations.....	108
6.	The Practice of Family Mediators II: Legally Trained Mediators	110
I.	Group 3: Mediators who were Qualified Solicitors but were no Longer Practising	110
II.	Group 4: Lawyer Mediators Practising Mediation and Law in a Legal Setting	115
III.	What Follows.....	120
7.	Towards an Integrated Service?.....	121
I.	Types of Mediation	122
II.	Who is the Client?.....	127
III.	A Proposal: ‘Legally Assisted’ Family Mediation.....	129
IV.	An ADR Continuum	137
V.	Finally—Legal Aid	147
	<i>Bibliography</i>	149
	<i>Index</i>	157