## Contents

	Introduction	8
1.	Cyber Crime Defined	9
1.1	Computer Crime Technology	9
1.2	Computer Crime on the Internet	10
1.3	Financial Computer Crime	11
1.4	White-Collar Computer Crime	14
1.5	Crime Offender or Victim	15
2.	Cyber Crime Cases	17
2.1	Fake Websites	17
2.2	Money Laundering	18
2.3	Bank Fraud	19
2.4	Advance Fee Fraud	21
2.5	Malicious Agents	22
2.6	Stock Robot Manipulation	23
2.7	Identity Theft	23
2.8	Digital Piracy	25
2.9	Intellectual Property Crime	26
2.10	Internet Gambling	27

3.	Child Grooming Case	28
3.1	Online Offenders	28
3.2	Internet Characteristics	30
3.3	Internet Relationships	31
3.4	Grooming Legislation	33
3.5	European Policy	35
3.6	Seventeen Internet Characteristics	36
3.7	Virtual Offender Communities	42
4.	Crime Protection	45
4.1	Criminal Profiling	45
4.2	White-Collar Criminals	46
4.3	Deterrence Theory	47
4.4	Neutralization Theory	49
4.5	Regulation and Response	51
4.6	Criminal Justice Response	52
4.7	Regulation	53
4.8	Financial Regulation	60
4.9	Cyber Security	62
4.10	Shari'ah Perspective	62
4.11	Protecting Information Resources	64
4.12	The Case of Chinese Securities Commission	65
5.	Corporate Reputation	66
5.1	Reputation Defined	66

5.2	Resource-Based Theory	68
5.3	Determinants of Corporate Reputation	69
5.4	Effects of Corporate Reputation	70
5.5	Theories of Corporate Reputation	71
5.6	Measurement of Corporate Reputation	71
5.7	Rebuilding Corporate Reputation	72
5.8	Social Responsibility	73
5.9	Corporate Governance Ratings	73
6.	Knowledge Management	74
6.1	Knowledge Organization	75
6.2	Business Intelligence	79
6.3	Stages of Growth	82
6.4	Knowledge Resources	86
6.5	Core Competence	89
6.6	Entrepreneurship Capabilities	91
6.7	A Case of Dynamic Capabilities	94
6.8	Knowledge Driven Innovation	95
7.	Intelligence Strategy	97
7.1	Strategy Characteristics	97
7.2	Information Sources	99
7.3	Knowledge Categories	103

8.	Crime Investigations	110
8.1	Value Shop Configuration	110
8.2	Investigation Issues	114
8.3	Senior Investigating Officer	115
8.4	Electronic Evidence	126
8.5	How Detectives Work	128
8.6	Detective Thinking Styles	131
8.7	The Case of Økokrim in Norway	134
	References	137